

Rapid Labels VIP Service Rate Card
Servicing Zebra, Datamax & any other Printers
Effective 24.11.08

PRINTER SERVICING

Servicing Thermal Label Printers - return to base
 (Printer servicing at Rapid's workshop in Albany)

Printer breakdown repair - return to base	\$110.00 per printer
Printer preventative maintenance - return to base	\$55.00 per printer

Servicing Thermal Label Printers - on site
 (Printer servicing on site at Client premises)

Printer breakdown repair - plus callout fee	\$110.00 per printer
Printer preventative maintenance - plus callout fee	\$55.00 per printer
Callout fee - Auckland & Wellington	\$60.00
Urgent Auckland callout surcharge - 2 hour response	\$120.00
Callout fee - Hamilton	\$115.00
Callout fee - rest of New Zealand	By arrangement

PREPAID PRINTER MAINTENANCE

Annual Prepaid Service Package

2 Preventative Maintenance Services per annum - on site
 Prepaid 6 monthly service onsite at your facility

Printer preventative maintenance - on site at client	\$175.00 first printer
Printer preventative maintenance - on site at client	\$85.00 subsequent printers
Callout fee - Auckland & Wellington	Included in price
Callout fee - Hamilton	\$120 .00

Prices are \$NZ, exclude GST, apply from 24.11.08
 Replaces Rate Card dated 1.7.07, prices subject to change.

CONSUMABLES

Labels – custom printed and blanks held in stock
 Thermal Transfer Ribbons
 Printheads
 Parts
 Cleaning Accessories

Rapid Labels

Variable Image Print Specialists – Zebra & Datamax
 Stacy McIntosh 09-4141715
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