

Printer Service Rate Card

- Zebra, Datamax or any other brand
- On-site or return-to-base
- Effective 8.2.10

Printer Servicing

Servicing Thermal Label Printers – return to base

Printer servicing at Rapid's workshop in Albany	Printer ex Rapid	Printer from Others
Printer breakdown repair – return to base	\$110.00 per printer	\$140.00 per printer
Printer preventative maintenance – return to base	\$55.00 per printer	\$70.00 per printer

Servicing Thermal Label Printers – on site

Printer servicing on site at Client premises	Printer ex Rapid	Printer from Others
Printer breakdown repair – plus callout fee	\$110.00 per printer	\$140.00 per printer
Printer preventative maintenance – plus callout fee	\$55.00 per printer	\$70.00 per printer
Callout fee – Auckland & Wellington	\$60.00	
Urgent Auckland callout surcharge – 2 hour response	\$120.00	
Callout fee – Hamilton	\$115.00	
Callout fee – rest of New Zealand	By arrangement	

Prepaid Printer Maintenance

Annual Prepaid Service Package

Two Preventative Maintenance Services per annum – on site

Printer preventative maintenance – on site at client	\$175.00 first printer
Printer preventative maintenance – on site at client	\$85.00 subsequent printers
Callout fee – Auckland & Wellington	Included in price
Callout fee – Hamilton	\$120.00

Printer Cleaning

Cleaning & Maintenance

KKLOTHS	Printhead cleaning cloths	Box 100	\$91.50
KKSWABS	Printer cleaning swabs	Pack 50	\$55.00