

Printer Service Rate Card

- Zebra, Datamax or any other brand
- On-site or return-to-base
- Effective 24.11.08

Printer Servicing

Servicing Thermal Label Printers – return to base

Printer servicing at Rapid's workshop in Albany

Printer breakdown repair – return to base	\$110.00 per printer
Printer preventative maintenance – return to base	\$55.00 per printer

Servicing Thermal Label Printers – on site

Printer servicing on site at Client premises

Printer breakdown repair – plus callout fee	\$110.00 per printer
Printer preventative maintenance – plus callout fee	\$55.00 per printer
Callout fee – Auckland & Wellington	\$60.00
Urgent Auckland callout surcharge – 2 hour response	\$120.00
Callout fee – Hamilton	\$115.00
Callout fee – rest of New Zealand	By arrangement

Prepaid Printer Maintenance

Annual Prepaid Service Package

Two Preventative Maintenance Services per annum – on site

Printer preventative maintenance – on site at client	\$175.00 first printer
Printer preventative maintenance – on site at client	\$85.00 subsequent printers
Callout fee – Auckland & Wellington	Included in price
Callout fee – Hamilton	\$120.00